Wellbeing at Work

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Session outline

• What is wellbeing?

• Identifying risks to wellbeing

• Suggestions to improve wellbeing

What does a 'good' day at work mean to you?

• Share your thoughts in chat



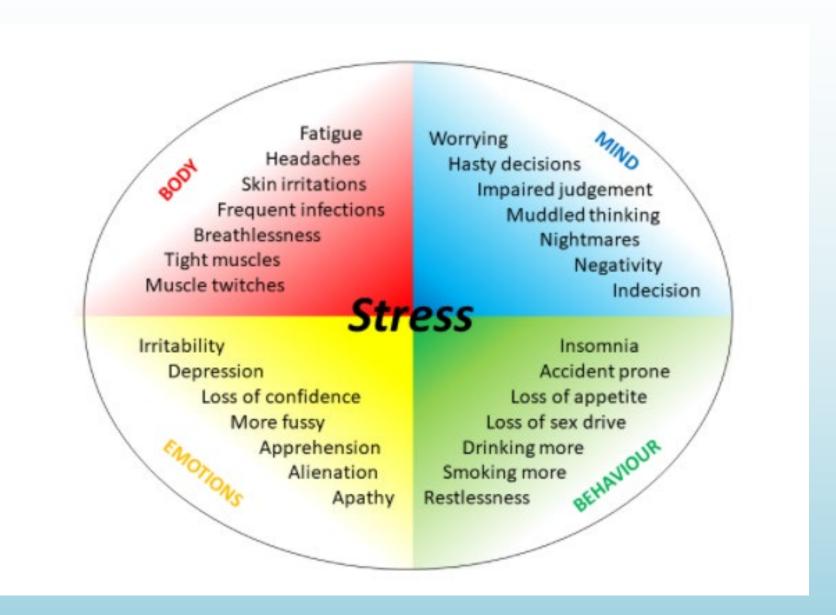
OED definition of wellbeing

"the state of being comfortable, healthy or happy"

WHO definition of wellbeing at work

"A healthy workplace is one in which **workers and managers collaborate to use a continual improvement process to protect and promote the health, safety and well-being of workers and the sustainability of the workplace** by considering the following, based on identified needs:

health and safety concerns in the physical work environment
health, safety and well-being concerns in the psychosocial work environment including organisation of work and workplace culture
personal health resources in the workplace, and
ways of participating in the community to improve the health of workers, their families and other members of the community."



Manchester Metropolitan University (2021) Retrieved from <u>https://www.futurelearn.com/info/courses/stress-and-productivity-in-the-workplace/0/steps/171381</u>

What causes you the most stress at work?

conflict with colleagues or managers

➢ poor communication

> working long hours

➤ tech issues

➢ other

Select your answer in the poll.

Listen...



What did you hear? Share in chat.

Unhelpful thoughts

•Black and white thinking I must get everything done today before I go home tonight, otherwise everything will be a complete disaster.

•What ifs? What if I put all this effort in and fail? I'll never be able to look anyone in the eye again..

•Spiral of negatives I'm not going to get the project finished on schedule, which means I'm useless.

•Leaping to conclusions *My* colleague was abrupt with me today. They must be angry with me about what *I* said at the meeting.

•Looking too far ahead If this doesn't go well there are all sorts of bad consequences

•Strong, uncompromising words I should ..., I must ..., I always ..., I never

•Unkind or mean to oneself I'm a failure, I'm stupid, I'm a fraud ... someone will see through me one day and see I'm not all that great after all

Challenging unhelpful thoughts

Ask yourself these questions:

•If a close friend or someone I loved was thinking this way, what would I tell them?

•Five years from now when I look back will I see things differently?

•Are the things I'm jumping to conclusions about justified by evidence?

•What am I ignoring about the strengths or positives in me, and how I'm coping at the moment?

P.E.A.C.E

PAUSE. When you realize that things are difficult, pause.

EXHALE. When you exhale you may want to let out a sigh, or a groan, or even weep. And after you exhale you want to? Inhale. Just keep breathing....

ACKNOWLEDGE and ACCEPT: As you continue to breathe acknowledge the situation as it is. Acknowledging a situation doesn't mean you are happy about it. It just means that you recognize the situation is as it is, whether you like it or not. Accept the situation, and your reaction to it. You are furious, devastated, heartbroken, jealous, or all of the above.

CHOOSE. When you are ready, and this may take a few moments, days, weeks or even months depending on the situation, choose how you will respond. At its best responding involves some additional Cs, such as clarity, compassion, and/or comedy.

ENGAGE. After you have paused, exhaled, allowed, and chosen your response, you are ready to engage with people, the situation, with life.

Constructive venting



Ventors

- Stick with one venting buddy
- Observe a designated time and place
- Keep on topic and stay current
- End with a strategy for moving forward

Ventees

- Listen attentively but objectively
- Avoid sabotaging the venting time
- Give gentle reminders of relevance
- Be a sounding board, not a counsellor



Managing stress

Think about a time when you were in a stressful situation at work.

What was the situation?

What caused the situation?

How did you feel during the situation?

What did you do after the situation?

Stress diary

Date and Time	Most recent stressful event experienced	How happy do you feel now? (Scale -10 to 10)	Your current mood	How effectively are you working now? (0-10)	Fundamental cause of the event	How stressed do you feel now? (0-10)	Physical symptom felt during stressful event	How well did you handle the event?



Discussion

What do you think of these strategies?

- -Listening (distraction)
- -P.A.U.S.E.ing
- -Challenging negative thoughts
- -Constructive venting
- -Keeping a stress diary

What other strategies have you used for wellbeing at work?

(One person to share points of interest in the main room)



How not to take things personally Frederik Imbo (March, 2020)

https://www.youtube.com/watch?v=LnJwH PZXnM

How to make stress your friend Kelly McGonigal (September, 2013)

https://www.youtube.com/watch?v=RcGyVTAoXEU





Connect, me whakawhanaunga

Talk and listen – me körero, me whakarongo, be there – me whakawātea i a koe, feel connected – me rongo i te ... <u>Read More</u>



Give, tukua

Give your time, your words, your presence; tukua te wā ki a koe, ō kupu, ko koe tonu. <u>Read More</u>



Take notice, me aro tonu

Remember the simple things that give you joy – me aro tonu ki ngā mea māmā noa i ngākau harikoa ai koe. <u>Read More</u>



Keep learning, me ako tonu

Embrace new experiences – awhitia te wheako hou, see opportunities – kimihia ngā ara hou, surprise yourself – ... <u>Read More</u>



Be active, me kori tonu

Do what you can – whāia te mea ka taea e koe, enjoy what you do – kia pārekareka tāu i whai ai, move your mood... <u>Read More</u>



INTRODUCE THESE FIVE SIMPLE STRATEGIES INTO YOUR LIFE AND YOU WILL FEEL THE BENEFITS.

Workplace wellbeing during Covid-19

Resources to help workplace leaders create work environments where people feel safe, calm, connected and hopeful throughout the COVID-19 pandemic and beyond.



COVID-19 WORKPLACES RESOURCE

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Create work environments where people feel safe, calm, connected and hopeful throughout the COVID...

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Resource Library

Mental health during times of uncertainty - webinar

Tips for looking after your mental health in times of uncertainty

Open Resource

Resource Library

An integrated approach to mental health and wellbein...

Learn how to integrate mental health and wellbeing in the workplace to positively impact your employees and organisation in times of change and disruption. **Open Resource**

GETTING THROUGH TOGETHER WHÅIA E TÅTOU TE PAE TAWHITI

Support to get through COVID-19

Information about wellbeing, parenting during COVID-19, support for workplaces, grief and loss, s... Read More

https://mentalhealth.org.nz/getting-through-together/workplace-wellbeing-during-covid-19

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For small businesses		Strategies for h	nealthy workplaces				
What is a healthy workplace?		Tips for manag	ers				

https://www.headsup.org.au/healthy-workplaces

Doing What Matters in Times of Stress: An Illustrated Guide







https://www.who.int/publications/i/item/9789240003927



Thank you

Resources

Heads Up. (2021). *Healthy workplaces*. <u>https://www.headsup.org.au/healthy-workplaces</u>

Heads Up. (2021). Your mental health: *Taking care of yourself and staying well.* <u>https://www.headsup.org.au/your-mental-health/taking-care-of-yourself-and-staying-well/thoughts</u>

Manchester Metropolitan University. (2021). A brief overview of stress. https://www.futurelearn.com/info/courses/stress-and-productivity-in-theworkplace/0/steps/171381

Mental Health Foundation of New Zealand. (2021). *Bookmark: 5 ways to wellbeing (English).* <u>https://mentalhealth.org.nz/resources/resource/bookmark-five-ways-to-wellbeing-english</u>

Mental Health Foundation of New Zealand. (2021). *Workplace wellbeing during Covid-19*. <u>https://mentalhealth.org.nz/getting-through-together/workplace-wellbeing-during-covid-19</u>

Mindtools. (n.d.). *Stress diaries: identifying causes of short-term stress.* <u>https://www.mindtools.com/pages/article/newTCS_01.htm</u>

Resources

TED. (2013, September). *How to make stress your friend*/*Kelly McGonigal* [Video]. YouTube. <u>https://www.youtube.com/watch?v=RcGyVTAoXEU</u>

TED. (2020, March). *How not to take things personally*/*Frederik Imbo* [Video]. YouTube. <u>https://www.youtube.com/watch?v=LnJwH_PZXnM</u>

Wellplace New Zealand. (n.d.). *What is a healthy workplace?* <u>https://wellplace.nz/facts-and-information/what-is-a-healthy-workplace/</u>

World Health Organization. (2020, April 29). *Doing what matters in times of stress.* <u>https://www.who.int/publications/i/item/9789240003927</u>



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